

**Senate Standing Committee on Environment and Communications**  
**Answers to Senate Estimates Questions on Notice**  
**Additional Estimates Hearings February 2016**  
**Communications Portfolio**  
**Australia Post**

**Question No: 25**

**Australia Post**

**Hansard Ref: Page 32, 09/02/2016**

**Topic: Queensland postcodes - members**

**Senator Smith, Dean asked:**

**Senator SMITH:** Regarding the members, they tend to be in Queensland, but I am happy to be corrected. I have not had any colleagues from states or territories other than Queensland raise this with me. How would you describe the level of engagement that Australia Post has had with the member for Maranoa, the member for Ryan et cetera around this issue, because it has been going for a very long time?

**Mr Fahour:** I will come back to that. I have been made aware that this has pre-dated me—

**Senator SMITH:** And me.

**Mr Fahour:** —and clearly the level of frustration around the Queensland postcode situation. I will look into this. Let me review what is going on and come back to you regarding what the situation is.

**Answer:**

In the last five years, all approaches to Australia Post on these matters by the members for Maranoa or Ryan have been raised through our Shareholder or Shadow Ministers, and Australia Post has responded fully on each occasion to the matters raised.